

# Branches and Support Groups

How we use your information

## How do we collect information about you?

### **Directly from you**



When you give it to us directly when you contact the organisation for all Branch and Support Group matters.

### Other organisations and third parties



Other organisations and third parties may contact us to refer you into our service. They can only do this if they've asked for your consent first

The Huntington's Disease Association is committed to protecting your personal information and making sure it is processed in a fair, open and transparent way. All Huntington's Disease Association Branches and Support Groups and staff are bound by the Huntington's Disease Association data protection policies.

### What information do we collect and how do we use it?

### Supporting you and your family



We may collect personal information to keep in touch with you (for example your phone number and email address.) You may give us personal information about your health so we can provide peer support.

### Service development



We may use the information you provide to us to help inform how we should deliver and develop our services in the future.

#### **Statistics**



We may use some information for statistical purposes to measure the impact of our services, inform national projects and create a picture of the reach of Huntington's. We take strict measures to make sure you cannot be identified.

### What information do we share?

#### What we will do:



Share your information with other agencies if you give us specific permission to do so



Disclose your information if we are required to do so by law



Share your information if we have concerns about your safety and wellbeing of you or another person



Disclose your information if we have special permission because it is in the public interest



We may share information with the Huntington's Disease Association Advisory service or other members of Huntington's Disease Association staff if we feel that a greater level of support is needed.

#### What we won't do:

- Sell or share your personal information with organisations who may use it for marketing
- Share your information with people who don't need access to it

### How do we keep your information safe?



- · Appropriately trained volunteers and staff
- Locked cabinets and drawers
- Information is kept secure, accurate and up to date
- Information is held only for as long as is necessary and for purposes which it was collected
- Information is securely destroyed within the relevant timescales in accordance with our data protection policies

### What are your rights?



You have the right to know what we know about you, make changes or ask us to stop holding your information.

### **Further information**

### **Privacy policy and notice**



Further information about the use of your data is available on our website



www.hda.org.uk/privacy-policy

#### **Contact us**

If you have any questions or concerns about the use of your information you can write, email or phone us using the contact details below:

- W
- www.hda.org.uk
- O151 331 5444
- A
- info@hda.org.uk

Huntington's Disease Association Liverpool Science Park IC1 131 Mount Pleasant Liverpool, L3 5TF

You can also contact the Information Commissioner's Office

- - 0303 123 1113

www.ico.org.uk